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Labour, Social Affairs, Health and Consumer Protection



Human Rights of Older Persons

International Expert-Conference on Human Rights of Older Persons

12-13 November 2018, Vienna

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Older Persons And Very Advanced Technologies

A contribution by Dirk Jarré President of the European Federation of Older Persons – EURAG

EURAG was founded in 1962 and is thus the oldest transnational organisation of and for senior citizens

It has institutional and individual members in 28 European countries



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On Human Dignity

"Human dignity is inviolable. It must be respected and protected."

Human dignity means that an individual feels selfrespect and self-worth. It is concerned with physical and psychological integrity and empowerment.

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Fundamental Rights of Older Persons

Charter of Fundamental Rights of the European Union states in article 25: "The Union recognises and respects the rights of the elderly to lead a life of dignity and independence and to participate in social and cultural life"

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Home Sweet Home

At least 80% of the Europeans want to age at home They do not want to be placed into an institution Independence & self-determination are key for them > Generally they may need service, help and support > Assistance, surveillance and care may be necessary > Available, qualified and willing personnel is lacking



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"Home" is physical and social

> "At home" may be a complicated and unsafe place > Dangers and limitations have to be overcome Safety systems and household services needed > Advantages of tele-medicine and tele-care Support and servicing "on demand and just in time" The not-bad-tempered but understanding servant

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Information, communication, participation

Older persons do not want to be isolated and lonely > Access to information is key for decision-making > Inter-active learning should be an ongoing joyful process Communication for connectedness and participation > Equality, participation, integration boost social cohesion > Who to determine what is helpful for older persons?



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Perspectives of artificial intelligence

> Digitalisation and robots are only the beginning > Great progress in neuroscientific knowledge > Artificial intelligence as partners of human beings > High developed technologies in human services > Very advanced individualisation of services > The need of positive acceptance of cultural change



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Cognitive potential of artificial intelligence

- Humanoid, manlike, imbedded intelligence can, in a technical sense, replace "Thinking"
 - It can perceive and detect facts and processes
 - It can interpret and assess information
 - It can learn and memorise extensively
 - It can predict and draw reasonable conclusions

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How about the "dark" sides?

> Is it not just too much innovation for older persons? > Will we be dominated and become dependent? > Where is human closeness, warmth, understanding? > What about access to & costs of such systems? > Will privacy, data protection and control be an issue? > Where to locate the overall responsibilities?



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Final reflections

Are human dignity and human rights endangered by AI?
"I am somewhat afraid of artificial intelligence – but definitely I do not want to miss it!"

How I hope that my old age will be organised

Thanks for your kind attention!